



# My DFI Broadband Services Application

Reference Number: Breakwater02

Customer Details		Business Customer
Account Name:		Registered ABN:
Account Contact:	Contact Email:	Contact Mobile:
Billing Address:		Telephone:
Site Contact Name:	Site Mobile:	Site Email:
Service Address:		Leased <input type="checkbox"/> Owned <input type="checkbox"/>
Broadband Service (refer table below*): 500 Mbps Download – 500Mbps Upload		Data Allowance: Unlimited

Technical Support Details		
Technical Support Company:	Contact Name:	Contact Mobile:

## \* Broadband Services for Acceptance (ALL PRICING – Ex GST)

Service Type	Speed Profile	Contract Term	Monthly Recurring	Establishment Fee	Authorised By (Initial)
Fixed Wireless	500/500	24 Months	\$649	\$1,000	
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<p>Condition 1: Installation and Equipment charges billed upon acceptance of this Agreement. Install of network equipment commences after CBN receipts initial payment of \$1,649.00</p> <p>Condition 2: This proposal is offered on the basis of the available information relating to the install location and strictly subject to a site survey.</p> <p>Condition 3: PLEASE NOTE any Fee for Service (FFS) arising from local infrastructure works, shall be referred to the nominated end-customer for review and acceptance.</p> <p>*Early Termination Fee: 75% of remaining total contracted term.</p> <p>Total term charges as detailed: \$16,576.00</p>					



## MyDFI Customer Agreement

All MyDFI Broadband customers are bound by the MyDFI Broadband Standard Form of Agreement. This document outlines our obligations to you, your rights and our mutual responsibilities. It also includes Acceptable Use Policy and Service Descriptions relevant to the specific services you have chosen.

A summary version and details of all our products and critical information summaries are available to read on the MyDFI Broadband website and selected versions of which are also attached to this agreement. We ask that you do read it at your earliest opportunity. Please call us to discuss any queries you may have.

**By signing below, you confirm you have understood and accept each of the following terms and conditions:**

1. I have read and accept the terms & conditions outlined in the Standard Form of Agreement (SFOA) located at <https://www.mydfi.com.au/terms/>.
2. I acknowledge and agree to the MyDFI Broadband privacy statement located at <https://www.mydfi.com.au/terms/>.
3. I understand that the speed plan that I apply for is dependent on external factors that may prevent its delivery. In this case my application plan may be altered to the next plan serviceable under the conditions present.
4. I agree to works being performed at my Premises to enable the provision of the Broadband Services (which includes the installation of a radio and mast and drilling of a small hole through the roof or wall). I am authorised to approve such works and I understand that additional installation costs may apply for non-standard installations.
5. I understand that I will need to provide an Ethernet WAN Router to connect more than one computer to this service. My existing router may not be suitable for connecting to this service if it is an ADSL modem/router.
6. I understand that my first invoice will include set-up fees, non-standard installation fees and any other connection charges, pro-rata charges and the first following month in advance in order to align with my billing period. My invoice date will be from the date that my first service is activated.
7. I understand that the services I have applied for are subject to Contract Break Fees and other Fees and Charges. If the service is cancelled or transferred to another provider during the contract period, then contract break fees will apply. Please refer to the Customer Relationship Agreement and Critical Information Summary for Pricing Schedules.
8. I am aware of the total minimum payment over the contract period.

Signed by:

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Customer Name (Print) ..... Date ...../...../20.....